

Built-for-Zero Progress Report Through December 30, 2020

The screenshot shows the Built For Zero website's progress report. At the top right, there are links for 'JOIN' and 'MY COMMUNITY' with a search icon. The main navigation bar includes 'THE APPROACH', 'PROGRESS' (which is underlined), 'NEWS & EVENTS', 'COVID-19', and 'RESOURCES'. The page features a large orange map of the United States with numerous location pins. A callout box over the map identifies the 'Mid-Willamette Valley Homeless Alliance, OR'. Below the map, a large number '81' is displayed next to the text 'communities are participating in Built for Zero', with a 'SHOW THE LIST >' button. To the right of the map are four colored panels, each with a large number and a description: a purple panel with '12 communities have ended veteran or chronic homelessness', a blue panel with '122,841 individuals housed by Built for Zero communities since 2015', a green panel with '48 communities have achieved a measurable reduction', and a blue panel with '75 communities have achieved quality real-time data'. At the bottom of the page, a blue banner reads 'Built for Zero is powered by Community Solutions →'.

Built For Zero.
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Mid-Willamette Valley Homeless Alliance, OR

81 communities are participating in Built for Zero [SHOW THE LIST >](#)

12 communities have ended veteran or chronic homelessness

122,841 individuals housed by Built for Zero communities since 2015

48 communities have achieved a measurable reduction

75 communities have achieved quality real-time data

Built for Zero is powered by Community Solutions →

Milestone	Description	Progress	Next Steps
1. Develop a Quality By-Name List that meets the criteria established by Built for Zero.	There are 28 criteria to achieve a Quality By-Name List.	Have achieved 23 of the 28 Quality By-Name List criteria. See attached scorecard for status on each criteria.	See attached scorecard for next steps on the five remaining criteria
2. Engage leadership staff from three or more community agencies to actively participate in the Built for Zero Development Team. “BFZ Strategy Team”	Built for Zero Strategy Team is responsible for <ul style="list-style-type: none"> ● Engaging community providers in Coordinated Entry, the Quality By-Name List, and Case Conferencing; ● Coordinating Community Outreach Plans; and ● Launching Case Conferencing 	Membership: <ul style="list-style-type: none"> ● Community Action Agency ● ARCHES Project ● MWV Homeless Alliance ● NW Human Services ● Polk Community Development Corp. ● Shangri-La Corporation ● Salem Housing Authority ● Kaiser Permanente ● PacificSource 	Continue efforts to end Veteran and Chronic Homelessness by 2025
3. Conduct monthly Built for Zero Development Team Meetings to monitor progress and make changes where needed. “BFZ Strategy Team”		In November, crafted the following commitment statement: <i>We Commit</i> <ul style="list-style-type: none"> ● <i>To research and examine the racial inequities across our system, and build an equitable system in response;</i> ● <i>To provide robust education to the community, including the business sector, around our homeless services system, the existing road blocks our community faces, and mapping pathways to housing for all; and</i> ● <i>To use data, voices of lived experience, and cross-sector collaboration in a continuous improvement model that creates a road map to functional zero.</i> 	Next monthly meeting is February 22, 2021

Milestone	Description	Progress	Next Steps
4. Map and develop a corresponding regional outreach plan to ensure all geographic areas are connected to a services and assessment access point for people experiencing chronic homelessness.	The regional plan will illustrate how individuals and families can access the homeless services system.	Created inventory of agencies and organization to survey; intern from PSU School of Social Work completing Phase 1 of mapping	Complete phase 1 by end of January 2021; conduct analysis and present key findings and recommendations
5. Plan and implement a semi-monthly case conferencing model that meets Built for Zero criteria.	Collaborative case conferencing works off the By-Name List.	Aligned existing Veteran case conferencing efforts (not previously within BFZ) with BFZ standards and practices to ensure we are driving toward functional zero for Veterans, too	Continue semi-monthly case conferencing sessions for chronically homeless individuals and for Veterans (four sessions per month)

*A community has **ended chronic homelessness** when the number of people experiencing chronic homelessness is zero, or if not zero, then either 3 or .1% of the total number of individuals reported in the most recent point-in-time count, whichever is greater.*

Submitted the following status report to Built for Zero on 12/2/20:

Current Numbers of Actively Homeless Individuals:

- Veteran Homelessness - 72 Actively Homeless
- Chronic Homelessness - 258 Actively Homeless

Short-Term (6 month) High-Level Milestones:

- Confirming a Quality By-Name List for individuals who are chronically homeless, meeting all By-Name List quality standards
- Aligning our current Veteran case conferencing efforts (that was not previously within BFZ) with BFZ standards and practices to ensure we are driving toward functional zero for Veterans

What We are Working on to Reach these Goals:

- Completing Phase 1 of our system access geographic mapping project (housing providers).
- Convening outreach program managers to develop an agreement and policy around formal outreach team coordination
- Engaging additional non-CoC funded providers serving homeless single adults to report data into our By-Name List.
- Identifying the current service provider connections for people on our By-Name List.

What We are Learning:

- Responding to COVID-19 and September 2020 wildfires have decreased our capacity to take our planned steps toward a quality By-Name List.
- The processes, roles, and responsibilities designed to operate collaborative case conferencing for chronically homeless individuals are proving to be a good model to formalize and improve our pre-existing Veteran case conferencing.

What We Need Help With (from partners or other):

- More PSH for individuals who are chronically homeless
- Resources for increased data reporting
- Models or best practices for coordinating street outreach

Date: 12/30/20

Current BNL Score: 23/28

Single Adults By-Name List Scorecard
Mid-Willamette Valley Homeless Alliance

#	BFZ	Criteria Question	Yes	No	Recent Progress	Next Steps
1	1A	Is the geographic coverage of your outreach clearly mapped out, informed by your data and regularly assessed, to ensure you are able to reach all unsheltered individuals within your community?		1	Created inventory of agencies and organization to survey; intern from PSU School of Social Work completing Phase 1 of mapping	Complete phase 1 by end of January 2021; conduct analysis and present key findings and recommendations
2	1B	Have you coordinated your outreach, ensuring that outreach teams are deployed at the locations and the times that they are mostly likely to effectively engage with unsheltered homeless individuals, while minimizing duplication between providers?		1	Continued to use Basecamp online project management for real-time communications among outreach teams from five different agencies	Convene managers and gain agreement from agencies to do more formal outreach team coordination
3	1C	Do you have a documented outreach policy that clearly states how your outreach teams will be deployed and how they work with each other to swiftly connect individuals to housing?		1		Develop policy, based on agreements between agencies
4	2A	Are 90% or more of CoC-funded providers, serving homeless single adults reporting data into your by-name list?	1		100%	
5	2B	Are 90% or more of non-CoC funded providers, serving homeless single adults reporting data into your by-name list?		1	Increased percentage from 45% to 71% this past quarter	Engage other providers
6	2C	Are 90% or more of currently homeless single adult individuals served by the providers reporting into your by-name list?		1	The providers who use HMIS are reporting on 100% of their clients	Coordinated Entry staff team to identify current service provider connections of people on the list.
7	3A	Is your by-name list prepared to collect data on unsheltered individuals living in a place not meant for human habitation (e.g. street, cars, campsites, beaches, deserts or riverbeds)?	1		In place since the project started	
8	3B	Is your by-name list prepared to collect data on individuals in shelters, safe havens, seasonal overflow beds, hotels paid for by homeless providers or Health Care for Homeless Veterans (HCHV) beds?	1		In place since the project started	

9	3C	Is your by-name list prepared to collect data on individuals in transitional housing, including VA-funded Transitional Housing?	1		In place since the project started	
10	3D	Is your by-name list prepared to collect data on individuals on your list who are entering an institution (e.g. jail or hospital) where they are expected to remain for 90 days or fewer?	1		Achieved during past quarter	
11	3E	Is your by-name list prepared to collect data on individuals fleeing domestic violence?	1		Updated protocols in November 2019	
12	4	Has your community established a written policy that specifies the number of days of inactivity (i.e. the person cannot be located) after which a person's status will be changed to "inactive," and which includes protocols to attempt to locate an individual before they are moved to inactive status?	1		Updated protocols in November 2019	
13	5	Does your community have a way to track actively homeless individuals who have not consented to services and/or assessment at this time?	1		Achieved December 2020	
14	6	Does your community have policies and protocols in place for keeping your by-name list up to date and accurate, including timelines for provider data submission and ongoing quality assurance protocol?	1		Updated protocols in November 2019	
15	7	Does your community's by-name list track the 'homeless / housed status' of all individuals, including the date each status was last changed and the previous status? Homeless status fields should include at minimum: homeless, inactive and permanently housed.	1		Updated protocols in November 2019; updated list in February 2020	
16	8	Does your community's by-name list include a unique identifier (e.g. an HMIS ID) for each individual to prevent duplication of client records and facilitate coordination between providers?	1		In place since the project started	
17	9	Does your by-name list track the total number of newly identified (not necessarily assessed) individuals experiencing homelessness every month? This figure represents a portion of your monthly inflow.	1		In place since the project started	
18	10	Does your community's by-name list track individuals returning to active homelessness within the past month?	1		Achieved December 2020	
19	11A	Does your community's by-name list track individuals as they move in to permanent housing?	1		In place since the project started	
20	11B	Does your community's by-name list track individuals as they become inactive, per your inactive policy?	1		Updated protocols in November 2019; updated list in February 2020	

21	11C	Does your community's by-name list track individuals as they no longer meet the population criteria of single adult?	1		In place since the project started	
22	12A	Does your by-name list track population-based statuses, including: current chronic homelessness?	1		Updated protocols in November 2019; updated list in February 2020	
23	12B	Does your by-name list track population-based statuses, including: veteran status?	1		In place since the project started	
24	12C	Does your by-name list track population-based statuses, including: age to indicate adult status?	1		In place since the project started	
25	12D	Does your by-name list track population-based statuses, including: household size to indicate single status?	1		In place since the project started	
26	12E	Does your by-name list track multiple population-based statuses (e.g. chronic homeless status AND veteran status)?	1		In place since the project started	
27	13A	Can your list account for changes in population-based status after someone has already been added to your system, specifically: individuals who become chronically homeless after they are added to your all singles list?	1		Updated protocols in November 2019; updated list in February 2020	
28	13B	Can your list account for changes in population-based status after someone has already been added to your system, specifically: individuals who are initially assigned chronic or veteran status when they enter your system but later do not meet the criteria for these population statuses?	1		Updated protocols in November 2019; updated list in February 2020	
			23	5		
			Yes	No		